

Little Lake 
Cemetery Company

THE HAND OF GUIDANCE
THE COMFORT OF EXPERIENCE

March 11, 2011

Mr Blaine Kitchen
Holsag Canada
16 Needham Street
Lindsay, ON
K9V 5R7

Dear Blaine:

I want to thank you and all of the employees of Holsag Canada for the part that you played in the successful opening and operation of our new Visitation/Reception Centre in our Highland Park Cemetery in Peterborough.

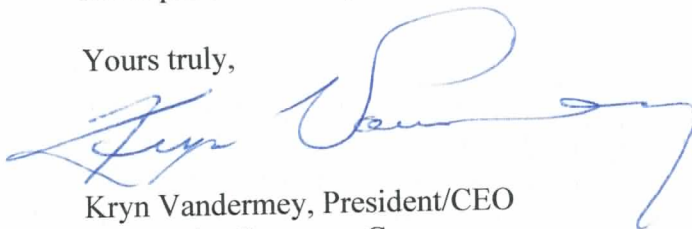
When we first contacted you in mid 2010, you were most responsive to our needs. Your suggestions, ideas and catalogues gave us all the information that we needed in order to make our decisions regarding your products. Your price points made your product a great value. Delivery of the order of 145 chairs was also right on schedule.

I recall one particular gentleman who visited our chapel. He commented on the looks and comfort of the chairs and suggested that they must have been fairly expensive. I asked him to estimate the cost and his estimate was double your invoiced cost. That's value!

Thanks again for your great service. We are a local Peterborough company in business since 1850. We appreciate your dedication to service and quality and would not hesitate to recommend your firm to anyone.

We all know that these projects are a team effort so I hope that you will let the manufacturing staff know that we are totally satisfied and after four months of use have not experienced one problem with any of the units.

Yours truly,



Kryn Vandermey, President/CEO
Little Lake Cemetery Company

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Administering: Highland Park Cemetery and Highland Park Visitation/Reception Centre